Interest in e-Government continues to grow and extend within the public service sector and also new issues such as e-Voting, e-Democracy and e-Politics are evolving. All these issues are relevant at local government, central government and also at the supranational level such as the European Community. The interest in e-Government is at least in part driven by an agenda to radically transform the delivery of public services through the adoption of advanced information and communications technology (ICT) and also to make the whole process of government more effective.

e-Government is clearly not only about technology - it is about reinventing the way in which public sector service providers and citizens interact. It is about enhancing the democratic processes and also about using new ideas to make lives easier for the citizen by transforming government processes, providing community leadership, enabling economic development and renewing the role of government itself in society.

The advisory group for the conference invites submissions of papers on both the theory and advanced practice in respect of the conference themes outlined below, from academics, government departments and practitioners in the public and private sector. The conference to be held in Antwerp on 16-17 June 2005 is also seeking case studies and reports of work-in-progress.

Topics may include, but are not limited to:

- **Applications of eGovernment**
  - New ideas for improving the Public Service efficiency and effectiveness
  - The case for eGovernment

- **The e-Voting issue**
  - How can e-Voting be made to work
  - Risks and advantages from e-Voting

- **e-Democracy**
  - How technology can improve the democratic process
  - ICT and the case of deliberative democracy

- **Measuring eGovernment/ Economics of eGovernment**
  - The case for eGovernment - can benchmarking indicators be effective
  - What are the benefits and economics of e-Government.

- **Innovative Organisational Change**
  - Citizen to Government relationships, including inter alia, citizen-centric services and eParticipation and the issue of European citizenship
  - Interoperability Frameworks (National, Transnational)
  - Identity Management – including Authentication, Trust and Privacy.
Selected papers will also be considered for publication in the Electronic Journal of e-Government (EJEG- http://www.ejeg.com).

**Submission details:**

*Abstract details:* The Abstract should be a minimum of 100 and no more than 500 words including up to five keywords and keyphrases to be received by 6 January 2005. Abstracts must include the proposed title for the paper, the full names (first name and surname, not initials), postal addresses and email addresses of all authors and a telephone number for at least one contact author. Please indicate clearly if the contact author is not the lead author.

*File type:* Only .doc or .rtf file formats can be accepted—not pdf.

*Submission:* By form submission from http://www.academic-conferences.org/eceg2005/eceg2005-abstract-submission.htm or by e-mail attachment to Dr Dan Remenyi at: submissions@academic-conferences.org Please do not embed the abstract in the body of an e-mail.

*Full paper:* Only required when the abstract has been selected and not to be more than 5,000 words including abstract, keywords and references (the Harvard referencing rules need to be followed). Submission date will be no later than 3 March 2005.

**Important information:**

- The selection panel of the conference committee will consider all abstracts received by the submission deadline to ensure that the proposed paper is relevant to the Conference.
- The authors of abstracts that describe a relevant paper will receive a notification of abstract selection.
- All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.
- For authors whose first language is not English we request that you have your work proofread preferably by a native English speaker (or at least a fluent English speaker - papers may be rejected due to a poor standard of English) prior to submission.
- Papers that are accepted will be published in the conference proceedings providing at least one author registers and presents the work at the Conference (see the registration section of the conference website for more information about registration).
- Due to the large number of papers expected for this conference, the committee only allows an author to present one paper. Therefore if multiple papers are accepted for presentation different co-authors need to present each paper.

**Important dates:**

- Abstract submission deadline: 6 January 2005  
  Notification of abstract acceptance: 20 January 2005  
- Final copy of full paper due: 3 March 2005  
  Notification of paper acceptance (with possible changes): 14 April 2005  
- Final paper submission: 5 May 2005

**Conference Executive:**

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Conference Committee:
The conference programme committee consists of key people in the e-Government around the world. The following people have confirmed their participation:

Georg Aichholzer (Institute of Technology Assessment, Austrian Academy of Sciences, Austria), John Alexander (HISL Limited, Chestnut Farm, Sambourne, Redditch, Worcs.), Paul Alpar (Philips-Universitaet Marburg, Germany), Joan Ballantine (Queens University Belfast, UK), Victor Bekkers (Erasmus University, Netherlands), Egon Berghout (Groningen University, Netherlands), Lasse Berntzen (Vestfold University College, Norway), Rob Brookes (Conwy County Borough Council, Wales, UK), Ann Brown (CASS Business School, London, UK), Janice Burn (Edith Cowan University, Australia), John Byrne (Royal Melbourne Institute of Technology, Australia), Jyoti Choudrie (Brunel University, UK), Rodney Clare (EDS and the Open University, UK), Sean Connolly (Revenue Commissioners, Ireland), Leela Damodaran (Department of Information Science, Loughborough University, UK), Geoffrey Darnton (Bournemouth University, UK), Anne Davies (Queens University Belfast, UK), Steven De Haes (University of Antwerp Management School, Belgium), Andy Ellis (Microsoft, UK), Matthias Finger (Swiss Federal Institute of Technology, Switzerland), Amanda Foster (Sheffield Hallam University, UK), Paul Frissen (Tilburg University, The Netherlands), Tom Fuller (IPA, Dublin, Ireland), Jenny Gilbert (Sheffield Hallam University, UK), Dave Griffin (Leeds Metropolitan University, UK), Mary Griffiths (Waikato University, New Zealand), Chris Hudson (Buckinghamshire Chilterns University College, UK), Bill Hutchinson (Edith Cowan University, Australia), Paul Jackson (Institute of Public Finance, UK), Marijn Janssen (Technical University of Delft, Netherlands), Lieven Janssens (University of Antwerp, Belgium), Helen Jelich (E-Government Partnerships Public Works and Government Services Canada), Claire Johnson (Glasgow Caledonian University, UK), Steve Jones (Conwy County Borough Council, Wales, UK), Philip Joyce (Swinburne University, Australia), Laszlo Karvalics (Information Society and Trend Research Institute, Hungary), Aidenne Keaney (Eircom, Ireland), Raphael Kies (European University, Florence, Italy), Kirsten Krauss (Cape and Peninsula University of Technology, South Africa), Thomas Lauer (Oakland University, Rochester, USA), Kieran Lenihan (IPA, Dublin, Ireland), Kristina Lundevell (mCity, Sweden), Gabor Magyar (Budapest University of Technology and Economics, Hungary), Gregory Maniatopoulos (University of Newcastle, Newcastle upon Tyne, UK), Joan McCalla (Canadian Government, Canada), Ian McLoughlin (University of Newcastle, UK), Jeremy Millard (Danish Technological Institute, Aarhus, Denmark), Szilard Molnar (e-Gov Research Group, Hungary), John Morison (Queens University Belfast, UK), Hilary Mullen (Faculty of Technology, Buckinghamshire Chilterns University, UK), Olli Mustajarvi (The Finnish Parliament, Finland), Orla Odonnell (Institute of Public Administration, Ireland), Shaun Pather (Cape and Peninsula University of Technology, South Africa), David Price (Henley Management College, UK), Vivien Reid (Glasgow Caledonian University, UK), Andreu Riera (Scytl Online World Security, S.A., Barcelona, Spain), Sabine Rotthier (Hogeschool Gent, Belgium), Spurge Rudman (Cape and Peninsula University of Technology, South Africa), Patrick Sinz (Ethica and University of Paris VIII, France), Kris Snijkers (Catholic University of Leuven, Belgium), Bernt Solvang (Agder University College, Norway), Kamen Spassov (Coordination Center for Information, Communication and Management Technologies, Sofia, Bulgaria), Bernd Stahl (De Montfort University, UK), John Taylor (Glasgow Caledonian University, UK), Tim Turner (University of New South Wales, Australia), Hein van Duivenboden (Tilburg University, Netherlands), Wim Van Grembergen (University of Antwerp Management School, Belgium), Are Vegard Haug (Faculty of Law, University of Oslo, Norway), Stuart Warden (Cape and Peninsula University of Technology, South Africa), Rob Wilson (University of Newcastle, UK), Diana Wilson (Trinity College Dublin, Ireland), Dushana Zdravkova (Varna District Court, Varna, Bulgaria).

This call for papers and further information about the conference is available online at [http://www.academic-conferences.org/eceg2005/eceg2005-call-papers.htm](http://www.academic-conferences.org/eceg2005/eceg2005-call-papers.htm)